**Emmanuel Chukwuma**

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Accomplished in both healthcare and technology sectors, with a proven track record at George Washington University Hospital. Experienced in patient assessment and IT fundamentals, I excel at triage and problem-solving in high-pressure environments, demonstrating exceptional multi-tasking and communication skills. My approach consistently enhances patient care and technology support outcomes, reflecting a commitment to excellence and efficiency.

**Skills**

* Patient Monitoring/Patient Assessment
* CPR/Basic Patient Life Support
* EKG Monitoring
* IV Catheter Insertion/Ultra-sounded IV
* Customer Service
* Triage/Multi-Tasking
* Interpersonal and communication skills
* Detail-oriented
* Microsoft 365
* Active Directory
* IT Fundamentals

**Work Experience**

**World Wide Tech Services – Tewksbury, MA (Remote)** November 2023 – Current

*Dynamic Tech Support*

* Maintained and acquired knowledge of latest software and hardware to support needs of clients
* Effectively communicated technical issues and resolutions with clients
* Triaged incident tickets and technical issues and provided basic to moderately-complex troubleshooting and resolutions

**Holy Cross Hospital – Germantown, MD** February 2022 – Current

*Emergency Room Tech*

* Inserted peripheral IV catheters and venipuncture blood draw in adult and pediatric patients
* Performed orthopedic immobilization, non-plaster splints, and slings
* Utilized computer skills to document procedures and record activities
* Performed and analyzed twelve lead EKGs

**George Washington University Hospital – Washington, DC** July 2019 – June 2023

*PACU Recovery Unit*

* Provided transportation of patients to and from surgical procedures
* Effectively communicated timely and complete information to patients
* Built sustainable relationships with family members and patients with professionalism

**George Washington University Hospital – Washington, DC** March 2016 – June 2023

*Emergency Room Technician*

* Started IVs and performed ultrasound-guided IV
* Utilized computer skills for documentation of procedures and records
* Exemplified the core values and beliefs of George Washington University Hospital in providing care for patients

**Washington Adventist Hospital – Takoma Park, MD**  February 2013 – July 2019

*Emergency Room Technician*

* Triaged emergency room response procedures including starting IVs, EKGs, splinting, and transporting
* Provided guidance to patients and family members through the emergency room process
* Provided exceptional patient care adhering the standards of Washington Adventist Hospital

**Washington Adventist Hospital – Takoma Park, MD** Sept. 2011 – February 2013

*Transporter*

* Provided high-quality care and visitors and patients
* Operated vehicles and carefully followed all safety protocols and procedures
* Used effective communication in responding to requests and providing updates

**Washington Adventist Hospital – Takoma Park, MD**  June 2010 – Sept. 2011

*Volunteer – Pharmacy Tech Assistant, Occupational Health File Manager*

* Performed tasks and responsibilities in an effective and efficient manner as both a Pharmacy Tech Assistant and Occupational Health File Manager
* Provided effective support to staff to improve positive workflow
* Utilized problem-solving skills to serve patients and address hospital administration needs

**Education**

**Stratford University** – Alexandria, VA June 2020 – October 2022

*Nursing*

**Prince George's Community College –** Largo, MD September 2018 – May 2020

*Pre-Nursing*

**Montgomery College** – Takoma Park, MD June 2020 – October 2022

*General Studies*

**Accomplishments**

* Washington Adventist: Over 1,000 Volunteer Hours recorded
* Washington Adventist: Five Years of Dedicated Service
* George Washington University Hospital: Employee of the Month
* George Washington University Hospital: Daisy Award